

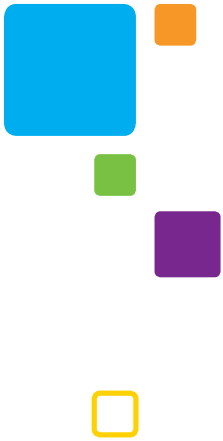


Frequently Asked Questions

This document provides answers to the most common questions raised about Mimio products. It will help you gain a better understanding of Mimio products and enable you to address customer concerns more effectively.

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Frequently Asked Questions

Mimio Products - General

What products do you offer for my classroom?

We offer interactive classroom technologies and solutions, which include:

- MimioTeach™ interactive whiteboard
- MimioBoard™ interactive whiteboard
- MimioDisplay™ touch display
- MimioProjector™ interactive projector
- MimioView™ document camera
- MimioPad™ wireless pen tablet
- MimioVote™ assessment
- MimioStudio™ classroom software
- MimioMobile™ application
- MimioCapture™ ink recorder
- Mimio training programs
- MimioConnect® online community

How long does it take to become proficient with Mimio products in the classroom?

MimioClassroom™ hardware and software are powerful tools. We recommend that teachers dedicate sufficient time to learn how to use them. Depending on your previous experience with educational technology, learning to use the tools can take anywhere from 30 minutes to a few hours. We encourage users to review the training outlines on our website as a way to measure their skill level and experience using interactive teaching technologies in a classroom.

Can I buy Mimio products directly from you?

You can purchase Mimio products directly (through a Mimio Sales Representative), or through an Authorized Mimio Partner.

Frequently Asked Questions

What is the warranty on your hardware and software products?

(See chart below for details.)

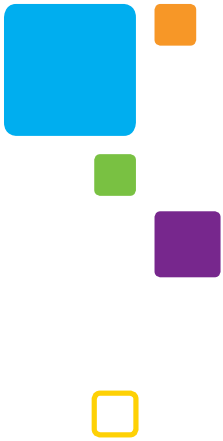
Product Line	Standard 2-Year Warranty	Extendable to 5 Years upon registration ¹	Limited Lifetime ²	90 Days	Length of License
MimioTeach™ Interactive Whiteboard					
MimioTeach Interactive Bar & Stylus	✓	✓			
MimioTeach Stylus Lithium-Ion Rechargeable Battery	✓				
MimioDisplay™ Touch Display					
MimioDisplay Display & Styli	✓				
MimioProjector™ Interactive Projector					
MimioProjector Interactive Projector	✓				
MimioProjector Bulb				✓	
MimioProjector Remote Lithium-Metal Battery	✓				
MimioView™ Document Camera					
MimioView Camera	✓	✓			
MimioVote™ Assessment					
MimioVote Recharging Station & Handsets	✓	✓			
MimioVote Handset Lithium-Ion Rechargeable Batteries	✓				
MimioCapture™ Ink Recorder					
MimioCapture Recharging Tray, Pen Holder, Pens, and Eraser	✓	✓			
MimioCapture Pens and Eraser Lithium-Ion Rechargeable Batteries	✓				
MimioPad™ Wireless Pen Tablet					
MimioPad Tablet & Stylus	✓	✓			
MimioPad Lithium-Ion Rechargeable Battery	✓				
MimioStudio™ Classroom Software			✓		
MimioMobile™ Application					✓

1. To register, visit mimio.com/registration and fill out the form. You will need the product's serial number. For help locating the serial number, refer to the website instructions.

2. Product will be replaced at no charge if found to be defective due to manufacturing process.

How does your warranty process work?

Customers may initiate the warranty process by contacting Mimio Technical Support (visit mimio.com/Support) or, in the U.S. only, you may call the Technical Support line: 877.846.3721. The specialist will verify your warranty eligibility and provide you with instructions on replacement. Since many of the products are portable, we can usually cross-ship a new product within a week—meaning a new product will be sent out before we receive the failed product from you.



Frequently Asked Questions

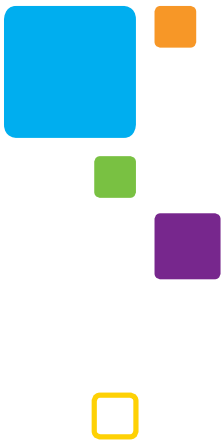
How do I extend my warranty to 5 years?

To extend your warranty on eligible products, please visit the Product Registration page on our website (mimio.com/Support/Product Registration). When registering multiple products, you can copy and paste each serial number on a separate line within the space provided.

We are currently investigating new methods to extend warranties for the eligible products contained in large orders.

I use the Mimio Interactive Xi™ device. Can I use it with the MimioClassroom interactive devices?

The updated version of MimioStudio software is compatible, so your Mimio Interactive Xi device will work with it, and you can use the original Mimio Capture and MimioPad devices. If you are interested in the great new features of our MimioMobile app, the MimioView document camera, the MimioPad tablet, and MimioVote assessment, consider upgrading to the latest version of MimioStudio software, which provides integration and complete ease of use with these MimioClassroom products.



Frequently Asked Questions

MimioStudio Classroom Software

How have the licensing terms for MimioStudio software changed?

We have loosened the hardware device description to allow more flexibility for current and future hardware releases. (The previous version required the explicit inclusion of all new hardware devices.) We have also added new USER and SITE license options.

How many different license types are there, and what are they?

There are four different license types:

1. Standard
2. User
3. Site
4. Limited

To learn more, please refer to the Licensing Options on the MimioStudio product page.

Does the site license have a size limitation on the number of classrooms or students?

Yes, the site license is limited to schools with no more than 1000 enrolled students. Pricing for larger sites, with an enrollment of more than 1000 students, will be handled on a case-by-case basis.

What type of license ships with the MimioStudio+MimioHub bundle?

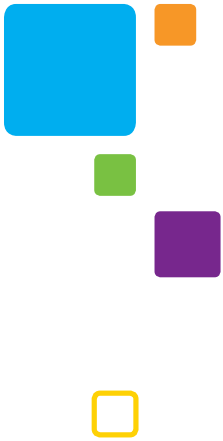
The MimioStudio+MimioHub bundle ships with a STANDARD license.

Can I use MimioStudio software with a non-Mimio interactive whiteboard product?

Only the USER and SITE licenses allow use of MimioStudio software with third-party interactive whiteboard products.

Does the STANDARD MimioStudio license allow a user to control the Mimio software with a non-Mimio interactive whiteboard product when another Mimio device, such as the MimioView camera, is connected to the computer?

No, the STANDARD license explicitly forbids the use of MimioStudio software with non-Mimio interactive whiteboard products.



Frequently Asked Questions

What is the process for handling a “blended environment,” where a school already has some Mimio devices?

For blended environments, we will offer a discount to upgrade the school to a SITE license. The discount will be based on the number of classrooms using a Mimio device.

Can I use MimioStudio software with a desktop control application that runs on a tablet?

Yes, this is not a violation of the license agreement.

With a STANDARD MimioStudio license, can a teacher install the software on a home computer?

Yes, as long as the created and/or viewed lessons are intended for use on a Mimio system.

If the Mimio device is shared by multiple teachers with separate computers, can MimioStudio software be installed on each of the teacher’s computers under the STANDARD license?

Yes. However, such installation does not change the clauses associated with use on a restricted system. All teachers that use the Mimio device on a regular basis are allowed to install the software on their school computer and home computer.

What happens if you change computers or get a new computer?

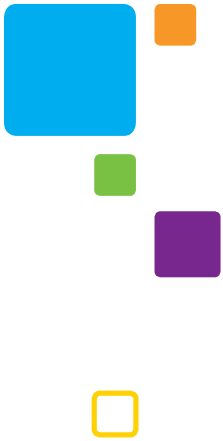
With a STANDARD MimioStudio license, the software is activated via a hardware connection, so no additional steps are required to use the software on a new computer. In the case of a SITE MimioStudio or MimioMobile license, all computers associated with a site may be enabled, so no additional steps are required to use the software on a new computer. For a USER MimioStudio license, the existing computer must be deactivated before a new computer can be enabled. At this time, the only way to accomplish this is by contacting Customer Support.

Does the STANDARD MimioStudio license allow schools with Mimio equipment to install MimioStudio software on student computers for student use?

No. Individual USER licenses or a SITE license are required to install the software on student computers.

Does the licensing agreement guarantee free upgrades?

No. While it has been Mimio’s policy to provide free upgrades to its users, this is not a guaranteed service.



Frequently Asked Questions

Does Mimio plan on enforcing these licensing restrictions?

Yes, we are enforcing licensing restrictions with the release of MimioStudio 11 software.

How many times a year is MimioStudio software updated?

Mimio generally provides major updates to MimioStudio software twice a year. Smaller updates may be delivered periodically throughout the year. The auto-update feature will alert customers when an update is available for download.

Can I push the software update through my network?

Please refer to the Support FAQs for the way to push a software update through your network.

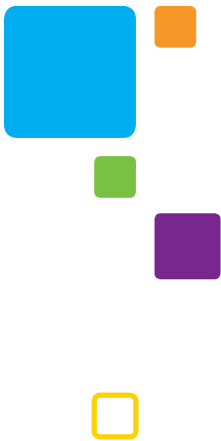
What format does the Mimio Recorder save as?

The Mimio Recorder saves as an AVI file. To convert this AVI file to another format, a third-party converter would be required.

Where do the MimioStudio files save?

You can save MimioStudio files to any location on your computer or network. The files are called Notebook files and save with the INK file extension. Files can also be saved in the following formats:

- MimioStudio (.ink)
- Bitmap (.bmp)
- Web page (.html)
- CompuServe Gif (.gif)
- PNG (.png)
- JPEG (.jpg)
- TIFF or TIF (.tif)
- Metafile (.wmf)
- Acrobat (.pdf)
- Interactive whiteboard common file format (.iwb)



Frequently Asked Questions

Where are Collaborate sessions stored?

All sessions from Collaborate are stored in the MimioStudio Gallery.

Can the Collaborate feature be used without the MimioMobile app?

Yes. The Collaborate feature is available with an activated version of MimioStudio software, and can be used with the MimioPad tablet.

Is MimioStudio 11 software backwards compatible with previous versions?

Yes. Files created with MimioStudio 11 software will be backwards compatible with MimioStudio 9 software, with a few caveats:

- The new question objects (numeric, short answer, and short essay) will not be displayed.
- Certain animations will not function, but the objects will appear on the page.
- Licensed content (e.g., MimioReading comprehension suite and MimioScience interactive lessons) will require MimioStudio 11 software; they will not open in previous versions.

What version of PowerPoint does the user need to support object-level import?

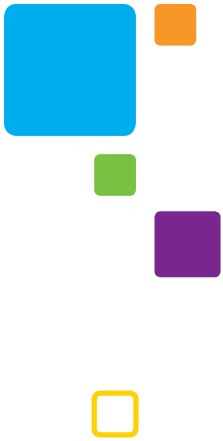
PowerPoint 2010 or above is required. With previous versions, data will be imported as background images. Currently, object-level import is only available with MimioStudio 11 or above software in Windows operating systems.

Which Mimio products are compatible with MimioStudio software?

The current generation of MimioClassroom products is fully compatible with MimioStudio software. The Mimio Interactive Xi and Mimio Capture for Xi devices, which are products of our previous generation, are also perfectly compatible with our MimioStudio software. In order to access the greatest and newest features, consider always upgrading to the latest MimioStudio version.

Can I use MimioStudio software with my SMART or Promethean lessons?

MimioStudio software can open both SMART Notebook and Promethean Flipchart files. These file types will open inside MimioStudio software and users can immediately begin working with them—with limited loss of functionality, in most cases. They can also be dragged and dropped from a file location into MimioStudio Notebook.



Frequently Asked Questions

MimioTeach Interactive Whiteboard

How does the MimioTeach interactive whiteboard work?

The MimioTeach interactive whiteboard attaches to any dry erase board and converts it into an interactive whiteboard using patented infrared and ultrasound sensor technology that fits neatly into a small, unobtrusive bar. Combine the device with a projector and computer, and it becomes a fully interactive system. Our MimioStudio educational software provides full integration with all our classroom products.

What type of connection does the MimioTeach interactive whiteboard use to your computer?

The MimioTeach interactive whiteboard gives you two connection options: wireless connection via the MimioHub™ wireless receiver, or USB connection.

How easy is it to set up the MimioTeach interactive whiteboard?

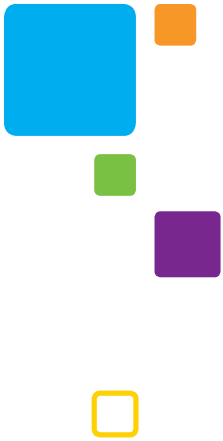
The MimioTeach interactive whiteboard can easily be set up by one person, with no installation required. You simply unpack the unit, install the software, mount the bar magnetically to the whiteboard, and connect via your desired connection. No mounting hardware, drilling, wiring, or technicians are required.

How large can the interactive area be on the whiteboard?

Interactive mode with projector supports 2 m x 2.4 m (6.6 ft x 7.9 ft) up to 3 m (10 ft) 4:3 aspect ratio diagonal projection display, and 2.9 m (9.4 ft) 16:10 aspect ratio diagonal in wide-screen mode.

What software do I need for the MimioTeach interactive whiteboard?

The MimioTeach interactive whiteboard is integrated with MimioStudio software, which works with Windows, Linux, and Mac OS. (See mimio.com/userguide for the latest MimioStudio requirements.)



Frequently Asked Questions

What is the difference between the MimioTeach interactive whiteboard and the MimioCapture ink recorder?

The MimioTeach interactive whiteboard is used with a projector, which allows you to display your entire laptop screen on the whiteboard. You can deliver and interact with lessons and presentations directly from your PC.

The MimioCapture ink recorder is a MimioTeach accessory that allows you to capture dry erase notes or drawings directly from the whiteboard, for storage on your PC in MimioStudio Notebook. A projector is not needed with the MimioCapture system.

How does the MimioTeach device project?

The MimioTeach interactive whiteboard does not project an image. A separate projector is required to display the computer's image onto the whiteboard. The MimioTeach interactive whiteboard provides the technology to control the computer from the whiteboard.

Do you need a projector? What kind?

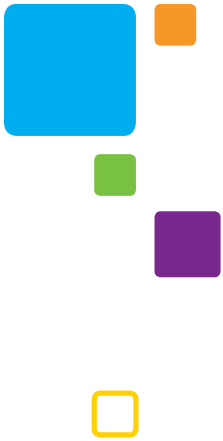
Yes, any LCD or DLP projector will work. We recommend brightness of at least 1500 lumens. (Minimum recommended resolution is XGA.)

How does the MimioTeach bar attach to the board?

The MimioTeach interactive whiteboard has rare earth magnets built into the bar, which allow it to be attached to any steel-backed whiteboard. We also provide a metal mounting bracket that attaches to the magnets on the MimioTeach bar, and 3M adhesive strips that will attach the bracket to the whiteboard. Finally, there are optional security brackets available for purchase, which will provide a permanent mounting solution (removable with a supplied security screwdriver).

What are the power options for the MimioTeach bar?

The MimioTeach bar can be powered through a USB connection to your PC, battery powered, or plugged into the wall.



Frequently Asked Questions

How long do the batteries last in the MimioTeach interactive whiteboard?

In tests the batteries have lasted for some 9 to 20 hours of continuous use, depending on the type of batteries used. Mimio recommends using lithium batteries. The MimioTeach interactive whiteboard will go to a low power state after 30 minutes of inactivity.

Does the MimioTeach interactive whiteboard use Bluetooth?

No, our wireless system is a dedicated 2.4 GHz bidirectional point-to-point wireless connection to the computer through the MimioHub USB 'thumb drive' receiver, with a maximum range of 30 feet or 9 meters.

If I don't have wireless Internet in my building, do your products still work?

Yes, the Internet is not needed to run our Mimio products.

Will the MimioTeach interactive whiteboard interfere with or be disrupted by my Wi-Fi network?

No.

Can I use the MimioTeach technology in a Web-based conference?

Yes, MimioStudio tools include shortcuts for accessing a Web browser, and will work with network conferencing software.

How long does the charge last in the MimioTeach stylus?

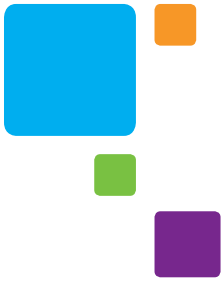
Mimio's tests show that a charge will last for 11 hours of continuous use, which is 200 hours of typical use in a classroom. The stylus fully charges in 3 hours in the built-in docking and recharging station on the MimioTeach bar, and the bar is plugged in via USB or power supply.

Can I use multiple styli at the same time with the MimioTeach interactive whiteboard?

No, the MimioTeach device supports the use of one stylus only.

Do I need the stylus for it to work, or can I use my finger instead?

The MimioTeach interactive whiteboard works only with a stylus at this time.



Frequently Asked Questions

The MimioTeach stylus has 2 buttons. What are their functions?

Two buttons on the stylus activate functions: Hover/Right-Click and MimioStudio Tools. For left mouse click, touch the projected area with the tip of the stylus twice.

Can I reconfigure the buttons on the MimioTeach stylus?

Yes, you can reconfigure both buttons on the stylus. Please note that once you reconfigure them, the default will be reset and the buttons will no longer retain the original functions of Right-Click and MimioStudio Tools.

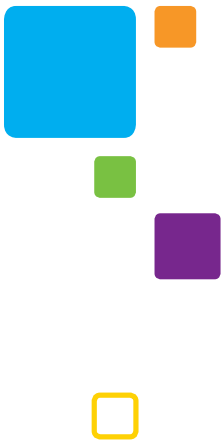
Can I get replacements for the MimioTeach stylus tips?

Yes, you can order replacement pen tips. The tip is made of solid Teflon to ensure ultra-smooth action on all board or screen surfaces.

Why should I consider upgrading from the Mimio Interactive Xi device to the MimioTeach interactive whiteboard?

The MimioTeach interactive whiteboard has some exciting upgrades from the Mimio Interactive Xi device, including the following:

- The tracking technology is more responsive.
- Wired and wireless operation comes standard.
- The MimioHub receiver connects multiple Mimio devices.
- Multiple power options are included: wall, USB, and battery power.



Frequently Asked Questions

MimioProjector Interactive Projector

How many simultaneous pens does the MimioProjector interactive projector support?

The MimioProjector device can support up to two interactive pens.

Can the MimioProjector device be upgraded in the field?

Yes, it can be field-upgraded from non-interactive to single-pen or dual-pen interactive capability. The upgrade can be accomplished without dismounting the projector, typically in less than ten minutes.

Do both pens always perform the same function?

Yes, the tool selected from the MimioStudio toolbar is applied to both pens.

Does the stylus work with other applications or only with MimioStudio software?

The pens provide control of other applications running on your computer.

What versions of MimioStudio software work with the MimioProjector device?

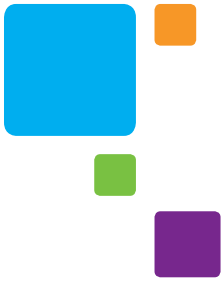
MimioStudio 10 and above software versions are the only versions compatible with the MimioProjector device.

What operating systems does the MimioProjector device work with?

The non-interactive version of the MimioProjector device is OS-independent, because it functions solely as a display device. The single-pen version of the projector works with Windows XP and above, Mac OS 10 and above, Ubuntu 12.04 and above, and Fedora 16 and above. The dual-pen version requires Windows 7 or above (not including Windows 7 Starter or Windows 7 Home Basic) to enable the second pen and gestures. Dual-pen and gesture touch support for MimioStudio software on Mac and Linux will be added in a future release.

How do the interactive versions of the MimioProjector device communicate with the teacher's PC?

The interactive versions of the projector communicate with the teacher's PC via a USB cable.



Frequently Asked Questions

Does the MimioProjector device support the Crestron control protocol via an RJ-45 Ethernet LAN connector?

Yes, if ordered with the LAN card installed or as a field-installable option for projectors already purchased.



Does MimioProjector support control over RS-232?

Yes, RS-232 can be used to control major functions of the MimioProjector device, such as power on/off, audio mute on/off, source select, and more. The complete RS-232 protocol is available under the MimioProjector “Documentation” tab at mimio.com.

Does the MimioProjector device come with a handheld remote control, and are replacements available?

Yes, a handheld remote is included, and replacements are available.

What projection technology is used?

The MimioProjector device uses DLP (Digital Light Processing).

What are the maximum and minimum image sizes?

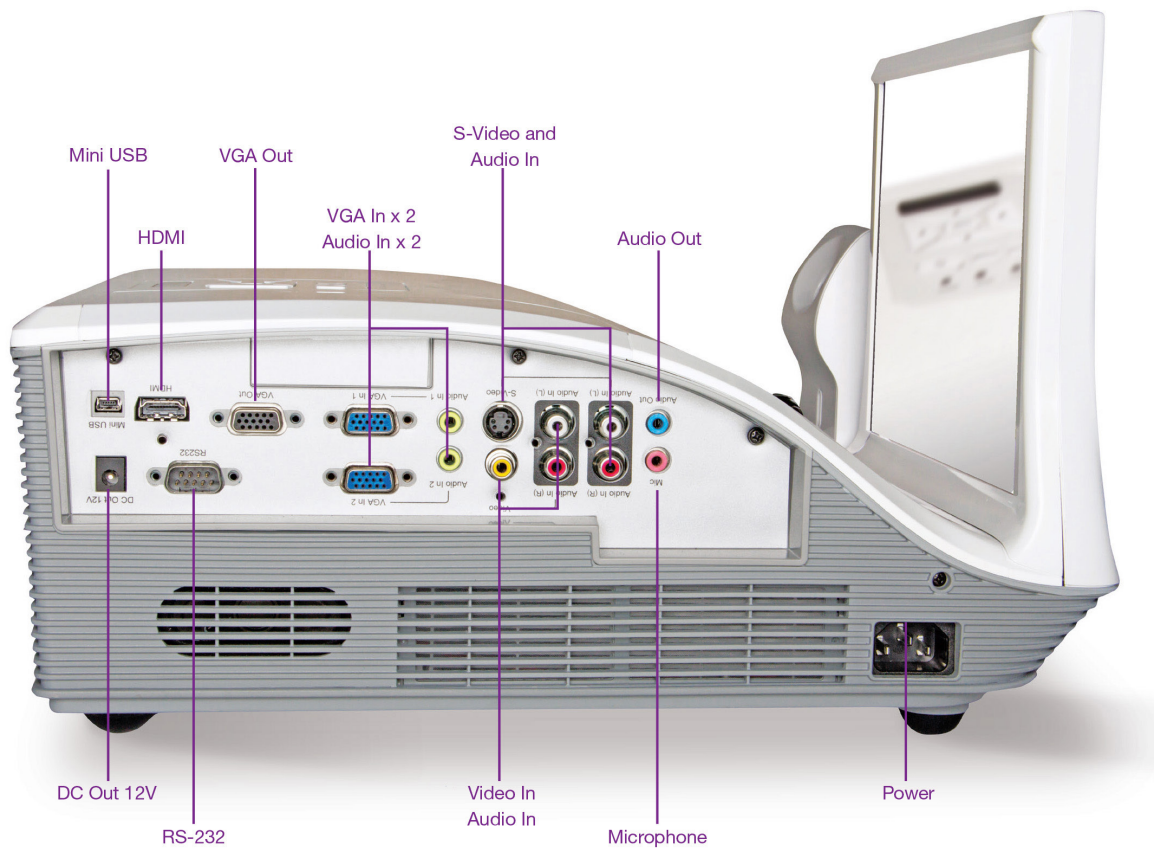
The MimioProjector device can display images as small as 70” (1178 mm) and as large as 100” (2540 mm). The standard MimioProjector mount enables image sizes as large as 95” (2413 mm).

What video inputs are supported?

The MimioProjector device provides the following:

- Two VGA with corresponding stereo audio inputs
- One HDMI
- One composite analog with corresponding RCA stereo audio input
- One S-Video with corresponding RCA stereo audio input

Frequently Asked Questions



Is there a VGA output as well?

Yes, there is a VGA output.

How bright is the projector?

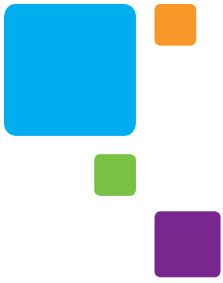
The MimioProjector device is rated at 2,800 lumens.

Will the projector accept a 720p High-Definition (HD) signal and display that natively?

Yes, the MimioProjector device can accept and display 720p natively, without scaling.

Does the MimioProjector device support 3D?

Yes, the projector supports 3D using active glasses that support DLP Link with 96Hz~144Hz, with support for DLP 3D and HDMI1.4a 3D contents. Suitable DLP Link 3D glasses are widely available.



Frequently Asked Questions

Does the projector require a source device?

Yes, the MimioProjector device needs to be connected to a source such as a computer, video/DVD player, visualize or document camera, or tuner.

Does the HDMI cable carry audio as well as video?

Yes, audio from a source device that is HDMI-compliant for audio feeds directly into the projector over the HDMI connector.

Is the audio stereo or mono?

The MimioProjector device comes standard with stereo audio, consisting of two speakers with 8 watts of power each, for a total audio power of 16 watts.

Is there an audio output?

Yes, the MimioProjector device includes a line-level audio output on a 3.5 mm jack.

Does the projector have a microphone input?

Yes, there is a 3.5 mm jack on the MimioProjector connector panel.

Can the projector be ceiling-mounted, in addition to wall-mounted?

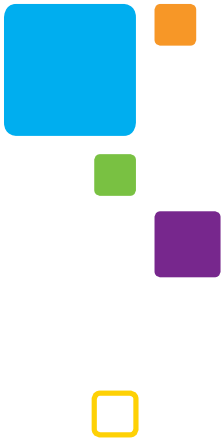
Yes, a wide variety of third-party ceiling mounts are available.

Can you attach the MimioProjector to third-party or universal mounts?

Yes, the projector can be attached to a wide range of mounts. Please consult the User's Manual for specifications.

Where should the projector be positioned with respect to the display area?

Detailed information is provided in the Installation Guide, available on the Mimio website.



Frequently Asked Questions

Can the MimioProjector device be set up to produce a tabletop image?

For this information, please refer to the Mounting Guides section in the MimioProjector Mounting Guide under Documentation on the MimioProjector product page.

Does the MimioProjector package include a wall mount?

The MimioProjector device is available in multiple configurations, some with and some without a wall mount.

How much keystone correction does the MimioProjector device provide?

The MimioProjector device enables ± 15 degrees of vertical keystone correction.

How long does it take, on average, to wall-mount the MimioProjector device?

Installation times can vary greatly, depending on the surface and integrity of the wall. A typical first installation averages less than an hour; an experienced installer requires much less time.

Does the MimioProjector device require the use of MimioStudio software?

The MimioProjector device will work with any source capable of producing a compliant video signal. MimioStudio software is required for MimioProjector interactivity, as well as for the use of Mimio accessories, such as the MimioView document camera, MimioVote assessment, and MimioPad wireless pen tablet.

Maintenance and Support

What is the typical MimioProjector bulb life?

In Normal mode: 3500 hours. In Eco mode: 5000 hours.

Can the bulb be replaced without dismantling the projector?

Yes. Bulb replacement is accomplished from the side, without dismantling the projector. It usually takes less than five minutes.



Frequently Asked Questions

Where can I obtain a replacement bulb?

Replacement lamp modules that include the 240 watt OSRAM E20.8 bulb are available from Mimio Partners.

Does the MimioProjector device keep track of the hours of bulb use?

Yes. The MimioProjector menu displays bulb hours separately for Normal and Eco modes. It also provides a Lamp Life Reminder.

How often do the dust filters need to be cleaned? Do you need to dismount the projector to clean them?

The two MimioProjector dust filters can be removed from the top, without dismounting the projector. The filter cleaning schedule depends on the operating environment. Please see the User Guide under the Documentation section on the MimioProjector product page for specific information and instructions.

Does the MimioProjector device keep track of the hours between filter cleanings?

Yes. The MimioProjector menu displays filter hours. It also provides a Filters Reminder.

What is the warranty for the MimioProjector device?

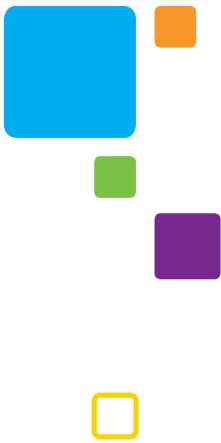
The MimioProjector device comes with a 2-year general warranty and a 90-day warranty on the bulb.

Does the MimioProjector device support the MimioCapture ink recorder?

No. The MimioCapture ink recorder requires either the MimioTeach interactive whiteboard or the MimioBoard interactive whiteboard in order to work.

Does the MimioProjector device include MimioStudio software?

The interactive MimioProjector configurations include MimioStudio software. When a non-interactive MimioProjector device is upgraded to interactive, the IR Module includes MimioStudio software.



Frequently Asked Questions

MimioDisplay Touch Display

How many pens does the MimioDisplay touch display support simultaneously?

All MimioDisplay models support six simultaneous actions, touch or pen. Note that the pen is a passive stylus, and thus functions the same as a finger.

What comes in the box with the MimioDisplay touch display?

See the MimioDisplay sell sheet for complete information.

What versions of MimioStudio software and what operating systems work with the MimioDisplay touch display?

MimioStudio version 11.2 and above supports multi-user and multi-touch functions on Windows 7 and above, and single-touch functions on Mac OS 10.6 and above. MimioStudio 12 will add support for multi-user and multi-touch functions on Mac OS 10.7 and above.

What sizes of the MimioDisplay touch display are available?

MimioDisplay models include diagonal sizes 55", 65", 70", and 84".

What are the technical specifications of the MimioDisplay touch display?

See MimioDisplay sell sheet for the technical specifications.

How do you mount the MimioDisplay touch display?

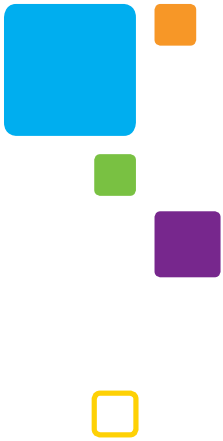
You can attach the MimioDisplay touch display using a standard VESA mount. Care should be taken to ensure the mount is secured well enough to support the weight of the chosen MimioDisplay model.

What installation services are available for the MimioDisplay touch display?

Mimio offers on-site installation. The price quote requires a site visit by the installer.

What is the warranty for the MimioDisplay touch display?

Two years' exchange, including dismount and remount.



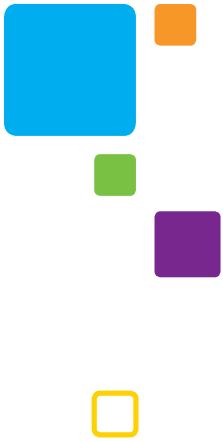
Frequently Asked Questions

How does one contact technical support if there are issues with the MimioDisplay touch display?

Contact us by phone at 877.MY.MIMIO or by email at techsupport@mimio.com. The Mimio Support team will work with the user to identify and resolve any issues. If necessary, a technician will be dispatched within two or three school days, to diagnose and repair the unit. Should the problem not be resolvable on-site, a replacement unit will be delivered and installed, and the original shipped back to Mimio.

Is there an on-site demo program?

Resellers in the United States can request an on-site demo through their Mimio sales manager.



Frequently Asked Questions

MimioVote Assessment

What is the MimioVote assessment?

The MimioVote assessment is the easiest, most accurate way for teachers to assess student comprehension through:

- Self-paced and formative assessment.
- Illuminated response buttons.
- Rechargeable handhelds that automatically renumber when returned to their recharging tray.
- Dynamic question development and content.

How many MimioVote handsets can I operate in one room?

You can combine two trays of 32 handheld units – up to 64 units per classroom.

What does the MimioStudio Gradebook do?

Gradebook offers a number of helpful features and:

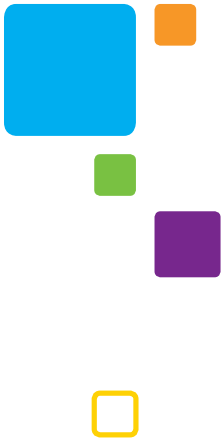
- Supports class lists.
- Supports the ability to import/export class lists from other vendors.
- Provides integrated attendance support.
- Lets you import/export results.
- Lets you immediately view graph results.
- Lets you manually edit results.
- Lets you sort by class/student/test.
- Supports student, subject, and test information.

How do Vote questions integrate into Microsoft PowerPoint, and how is this functionality used?

You can use the MimioStudio Vote Add-in function to create any type of MimioVote activity in Microsoft PowerPoint. MimioVote activities are created by adding question slides to a PowerPoint presentation. The Vote Add-in function includes a variety of pre-formatted question slide templates to make creating activities in PowerPoint quick and easy, and:

- Provides an embedded, custom MimioVote toolbar.
- Allows you to incorporate results into Gradebook.
- Lets you select class.
- Supports start/stop polling.
- Allows you to display results.

This Add-in function is a PowerPoint option and not a MimioStudio feature.



Frequently Asked Questions

Why does the MimioVote assessment use remotes with radio frequency, instead of infrared frequency?

Radio frequency technology offers a major advantage over infrared frequency—it does not require that there be a line of sight between the remote and the MimioVote device. There are other benefits, as well:

- Students can comfortably hold and operate their remotes.
- Students can effectively operate their remotes from anywhere in a classroom.
- Teachers can connect and position their receivers to best suit their environment.

Can other wireless devices interfere with the MimioVote student response system?

Other wireless devices, such as microwave ovens or wireless routers, do not normally interfere with the MimioVote response system. MimioStudio software has the ability to choose a different channel whenever it detects channel interference.

How far away from the MimioTeach device can I use the handheld remote?

The remote has a range of up to 30 feet (9 meters). In addition, you do not need a line of sight between the remote and the MimioTeach device, because the MimioVote assessment uses radio frequency technology.

What is the expected life of the rechargeable batteries included with the MimioVote assessment? How much time does it take to recharge a unit if it has lost all of its charge?

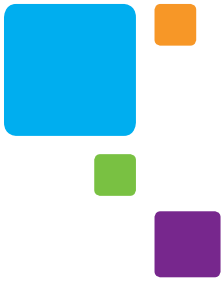
The life of the replaceable batteries is typically 3 years. A full charge of a unit that has lost all power takes 8 to 10 hours. MimioVote handsets recharge overnight in the MimioVote recharging station.

Does the MimioVote assessment require a MimioHub wireless receiver to operate?

The MimioVote assessment does require the MimioHub wireless receiver, which comes standard with the system. The receiver integrates automatically with the MimioVote assessment, allowing it to send data instantly to your computer.

Can I import email addresses from other applications, such as Excel, to a MimioVote class list in MimioStudio Gradebook?

No, email addresses cannot be added into MimioStudio Gradebook.



Frequently Asked Questions

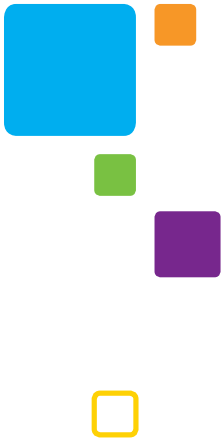
How can a class list be brought into MimioStudio Gradebook from a Student Management System?

Save the class list as either CSV or TXT and import it into Gradebook. Column headers must match those that are within Gradebook.



How many students can be entered into the MimioStudio Gradebook?

There is no limit to the number of students that can be entered into the MimioStudio Gradebook.



Frequently Asked Questions

MimioPad Wireless Pen Tablet

Does the MimioPad wireless pen tablet work with the other MimioClassroom products?

The MimioPad tablet is a member of the MimioClassroom family. It can interact with the MimioTeach and MimioBoard interactive whiteboards, the MimioProjector device, MimioStudio software, and MimioMobile-enabled mobile devices. The MimioPad tablet communicates through its own wireless receiver, which is inserted into an open USB port on a computer.

What are the benefits of the MimioPad tablet?

Students can participate and collaborate without leaving their seats. The MimioPad tablet allows for effective student engagement during a lesson and especially with kinesthetic learners (who learn by touch). With the MimioPad tablet, teachers have built-in classroom management and can freely move around the classroom.

How far away from the computer will the MimioPad tablet work?

It will work up to 30 feet (9 meters) from the computer.

Can I use multiple MimioPad tablets?

Using the MimioStudio Collaborate feature, you can have multiple MimioPad tablets (or mobile devices with the MimioMobile app) and a teacher MimioPad tablet working together at the same time.

How long does the battery last?

The battery lasts for up to 16 hours of continuous use.

How long does it take to recharge the MimioPad tablet?

It takes up to 2 hours to recharge the MimioPad tablet.

What operating systems does the MimioPad tablet work with?

The current MimioPad tablet requires MimioStudio 10 software or higher on Windows, Mac, and Linux OS. The legacy gray MimioPad tablet requires MimioStudio 6 software or higher on Mac, Linux, and Windows XP, Vista, and 7.



Frequently Asked Questions

MimioView Document Camera

What's the resolution of the MimioView camera?

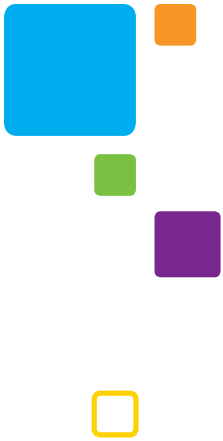
The resolution of the MimioView camera is 1600 x 1200.

What is the longest USB cable that will work with the MimioView camera?

The longest cable you can use is 16.4 ft (5 m), but that can be extended to 25 ft (7.6 m) with a 15-foot (4.6-meter) high-speed extension cable.

How does the MimioView document camera connect to the teacher's computer?

The MimioView camera connects via a single USB cable.



Frequently Asked Questions

MimioCapture Ink Recorder

What's the difference between the MimioCapture ink recorder and the MimioTeach interactive whiteboard?

MimioTeach technology combines the simplicity of a whiteboard, the power of a computer, and front projection to engage students with vivid images, video, and audio. You get a feature-rich interactive whiteboard that combines color, motion, and interactivity; allows you to display your computer desktop; and lets you interact with PC applications and navigate websites.

The MimioCapture ink recorder lets you save dry erase marker notes to a connected computer. The MimioTeach device captures and converts the dry erase marker notes into digital files that can be stored on the computer.

What are the benefits of adding the MimioCapture ink recorder as an accessory to Mimio interactive whiteboards?

The new MimioCapture ink recorder extends the functionality of the MimioTeach and MimioBoard interactive whiteboards, and:

- Increases productivity by saving whiteboard notes and drawings for reuse, handouts, and sharing.
- Lets you give these lessons to students to refer to later, or give them to students who missed the class.
- Enables portability – teachers can move from room to room without needing a projector.

Will the NEW MimioCapture ink recorder work with MimioStudio 10 software?

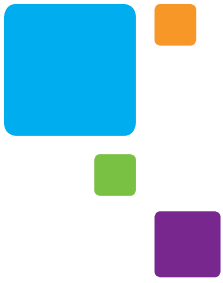
Yes.

Does the new MimioCapture recorder work with the Mimio Xi or the MimioProjector devices?

No, the MimioCapture recorder works only with the MimioTeach or MimioBoard interactive whiteboards.

Can you use the old MimioCapture pens and eraser in the new MimioCapture charger and portable magnetic holder?

Yes, the pens will work fine in the new desktop charger and portable magnetic holder, but the fit may be slightly looser in the desktop charger.



Frequently Asked Questions

Can I upgrade my MimioCapture recorder?

Yes, you may upgrade it with the purchase of the portable magnetic holder and desktop charger.



How many MimioCapture ink recorder sets can you use with a Mimio interactive whiteboard?

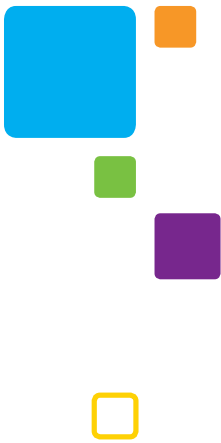
You can use one set with each MimioTeach or MimioBoard interactive whiteboard.

Can you write with more than one pen at a time?

The MimioTeach and MimioBoard interactive whiteboards detect one pen signal at a time, so the first MimioCapture pen to touch the board is the one that is considered active.

How long do the batteries last in the pens and the eraser?

Mimio's tests show 11 hours of continuous use of the pen batteries on a single charge — or about 2 to 3 days of typical use in a classroom before needing to recharge. The pen and eraser will recharge completely in their tray in about three hours.



Frequently Asked Questions

MimioMobile Application

What is the MimioMobile app?

Mimio's mobile offering lets you use smartphones and tablets in the classroom for collaboration and assessment. It requires the following two elements.

1. The MimioMobile app for tablet and handheld devices, which:
 - Turns each mobile device into a personal component of the interactive classroom by providing individual assessment using multiple-choice and short-answer questions, and enabling collaborative activities.
 - Is available for iPad 2 and above, iPhone 4 and above, and iPod Touch 4th generation and above running iOS 5 and above.
 - Is available for Android devices running version 3.0 (Honeycomb) and above.
2. The MimioMobile add-on to MimioStudio software, which:
 - Enables devices running the MimioMobile app to access the mobile features built into MimioStudio software.

How many different license types are there for the MimioMobile app, and what are they?

Please refer to the Licensing tab on the MimioMobile product page for the different licensing options.

What happens if you change computers or get a new computer?

For a SITE MimioMobile license, all computers associated with a site may be enabled, so no additional steps are required to use the software on a new computer. For a CLASSROOM MimioMobile license, the existing computer must be deactivated before a new computer can be enabled. At this time, the only way to accomplish this is by contacting Customer Support.

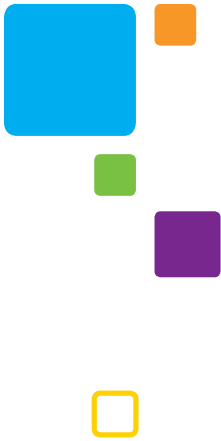
Is the MimioMobile license annual? If so, what is covered by the annual license?

The MimioMobile CLASSROOM and SITE licenses are both annual licenses, with a yearly renewal fee. The annual license entitles the licensee to the following:

- Continued use of the MimioMobile app.
- Customer support.
- Upgrades to the latest version of MimioStudio software, which will provide access to improved features, new features, support for the latest tablets/smartphones, and bug fixes.

Is the annual license optional?

No. Payment of the annual license is required to continue using the MimioMobile app.



Frequently Asked Questions

When is the annual license due?

When the software is activated, the date of activation will be stored. The annual license is due 1 year following this date, and on an annual basis going forward.

What is the notification for the annual license?

The licensees will be notified 60 days prior to their expiration date via email.

How do I get the MimioMobile app for my mobile devices?

Go to the iTunes App Store or the Google Play store and search for Mimio.

How do I activate the MimioMobile app in my MimioStudio software?

In the MimioStudio software, go to Help > About MimioStudio. Click on MimioMobile (Not Activated). Click on Activate and enter your license number. Click OK. *Note: You must have previously purchased a MimioMobile license for your MimioStudio software.*

If I purchased the MimioMobile 1.0 app, can I get a free upgrade to the MimioMobile 2.0 app?

Yes, this upgrade is free to all MimioMobile 1.0 users.

Can I use the MimioMobile 1.0 app with MimioStudio 11 software?

No, users have to install the free update to the MimioMobile 2.0 app.

Can I use the MimioMobile 2.0 app with MimioStudio 10 software?

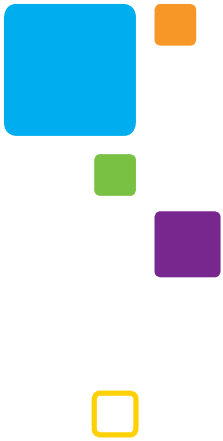
That depends on the device. The iPad version can be used with MimioStudio 10 software, but the iPhone and Android version cannot.

How much bandwidth is required for each of the MimioMobile features?

- Collaborate/Desktop Control: ~100k for the initial screen share, and ~10 to 20k for each update.
- Vote: negligible bandwidth – the data we send is smaller than the packet header.

Does the MimioMobile app work over a remote connection?

Yes, the app will work over a remote connection, as long as there is enough bandwidth and a network route between the MimioMobile device and MimioStudio software.



Frequently Asked Questions

How many mobile devices can I use as MimioVote handsets?

Hundreds.

Does the MimioMobile app require a Wi-Fi connection to the teacher's computer with the MimioStudio software?

Yes, the MimioMobile app on the mobile devices connects using the school's Wi-Fi network to the computer running MimioStudio software.

How many devices can be used simultaneously to “Collaborate”?

As many devices as are in the classroom + 1 Teacher device can be used simultaneously to collaborate (any mix of the new MimioPad tablets and/or Apple or Android devices running the MimioMobile app).

Does the MimioMobile app connect via the MimioHub receiver?

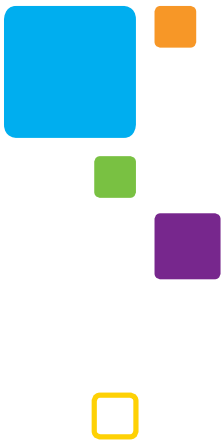
No, it uses the school's Wi-Fi network.

What if I have specific questions about my network working with the MimioMobile app?

You can contact Mimio directly with the technical questions: email techsupport@mimio.com or call 877.MY.MIMIO

How do you make a mobile device a Teacher or a Student device?

1. Verify that MimioStudio 11 software or above is installed on the teacher's computer.
2. Make sure you have downloaded the MimioMobile app from the iTunes App Store or Google Play store onto the mobile device.
3. Open MimioStudio Notebook.
4. Select the Tools menu, then select Settings.
5. Select Mobile – you will see a QR code.
6. Make sure the computer and the mobile device are using the same wireless network.
7. Scan this QR code with the device's MimioMobile app to make it a Teacher device.
8. To make the mobile device a Student device, select Class Manager and select a class under the MimioStudio Toolbar > Applications. Scan the QR code with the device's MimioMobile app to make it a Student device. Students then have to choose their name from class list and click OK.



Frequently Asked Questions

MimioTraining

What type of training programs does Mimio offer?

Mimio offers a complete training curriculum—delivered online and onsite through our partners—designed to accommodate the needs of individuals, schools, and school districts. To learn about the different training programs offered, please refer to the Training section of Mimio.com.

What training is included with the purchase of MimioClassroom products? What does additional training cost, and what does it consist of?

- MimioTraining™ On-Demand. Teachers can train themselves to effectively implement Mimio products with MimioTraining On-Demand resources – no-cost, online video tutorials; Quick Learn recordings; user guides; and reference cards.
- MimioTraining Quick Learn. MimioTraining Quick Learn provides educators with the choice of live or on-demand prerecorded learning led by qualified Mimio Expert teachers with real classroom experience. Both session types are no-cost and online.

Does Mimio have a teacher community?

Yes, we have the MimioConnect online community (mimioconnect.com), which provides teachers with a place to share free resources, find answers to common questions via Ask a Master and community forums, and create and join groups focused on common interests.

How many lessons are available on mimioconnect.com?

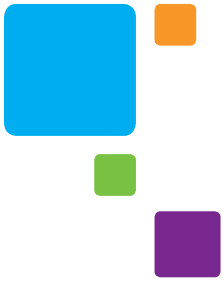
The MimioConnect website offers over 8000 different lessons, covering a broad range of languages, subjects, and age levels.

How many users does mimioconnect.com have?

The MimioConnect community has over 160,000 teachers sharing files and learning how to use their Mimio technology more effectively.

Are Mimio lessons aligned to state standards?

All lessons containing content that can be aligned to Common Core State Standards are aligned on a regular basis, as they are uploaded by teachers.



Frequently Asked Questions

How many lessons do you have that are aligned to Common Core State Standards?

There are over 2800 items correlated to Common Core State Standards.

Do you plan on charging for mimioconnect.com in the future?

There are currently no plans to charge for access to the MimioConnect website. It is a free online community for teachers that extends the value of their commitment to Mimio technology in their classrooms.

